

Help us to help you

Whether you are a tenant or an owner-occupier, when the lights go out or the gas goes off, panic can leave you wondering what to do.

Here are some useful suggestions for checking out any problem before you look for assistance.

Loss of Power

- If you have a token meter, check the credit level
- Check fuse board switches are 'on' and reset if necessary
- Check with service provider, e.g. 'Npower', for power cuts in the area

Loss of Lighting

- If a light does not work, check the bulb or the tube by replacing it
- Check the fuse board switches are reset if necessary

- Please seek help from a relative, friend or neighbour if you need assistance in changing the bulb

Loss of Gas

- If you have a token meter, check the credit level
- Check with service provider, e.g. 'British Gas', for loss of supply
- Emergency - if you smell gas ring Transco on 0800-111-999

Loss of Water

- Check stop tap and be sure it is 'on'
- Check with Severn Trent for local burst or supply issues

Leakage of Water

- Locate the stopcock and isolate supply by turning off to prevent further damage



If you're a BVT tenant, please be sure to carry out the checks we've listed, before ringing our maintenance department ... this will help us to continue to offer the very best service we can.

Please note we do not maintain individual external security lights fitted to your home - check with the person who installed your fitting.

HONOURS GO TO BVT TRUSTEE

Congratulations to Professor Martin Snaith who was awarded the Order of the British Empire (OBE) in the recent Queen's Birthday Honours.

Martin is a Chartered Civil Engineer, and his OBE is in recognition of services to the Transport Industry in developing countries. Having worked at the University of Birmingham since 1978, he was appointed by the University in 1996 as a Trustee of Bournville Village Trust.



Glittering future for Post office

Jewellery designers Bournville Designs have taken over and opened for business in what used to be the Post Office on Bournville Green.

Apart from retailing designer jewellery and wedding rings the business makes quality repairs and undertakes special commissions. Bournville Designs can be reached on 0121-472 3700.

Interested in playing cricket?



Then go in to bat for friendly, sociable Weoley Hill Cricket Club.

We run Saturday and Sunday teams as well as a thriving junior section and are currently seeking players of all ages and abilities.

For further details contact Mark Crayton on 07739 497514 or Derek Pritchard on 0121-680 8756 or visit our website

www.weoleyhillcricketclub@moonfruit.com

Tom's off to the Towers!

Tom Nightingale of Bournville correctly answered 'C.D.A.' in the Kool Kutz Alton Towers competition in the last edition of Outlook and won a family ticket to the theme park. 12-year-old Tom is seen here, with his mum Sharon, receiving his prize from BVT Chief Executive's Office Manager, Diane Thornton.



Are you a resident who would like to learn new skills?

Are you ...

- Out of work?
- A mother wanting to return to work?
- Worried about your interview technique?
- In need of help with your CV?
- In need of a confidence boost?

BVT will soon be running FREE assertiveness, CV writing, basic computer skills and pre-interview skills courses in your area.

If you belong to a group which communicates with the general public, the Trust are also running a course entitled HOW TO WRITE A COMMUNITY NEWSLETTER at Shenley Green Centre in September.

All of the courses will be subject to local demand and places limited, so if you are interested call Marie Docker on 0121-415 6481, email her at mariedocker@bvt.org.uk or write to her at BVT, Estate Office, Oak Tree Lane, Bournville, Birmingham B30 1UB.



A big thank you to Cijay

Cijay Buttress from Hole Farm Estate has received a Record of Achievement Award from Birmingham City Council for her voluntary work with Woodlands Youth Group.

The annual Record of Achievement Awards celebrate the contribution youngsters make to the City of Birmingham.

Cijay is seen here receiving her award from Birmingham Lord Mayor, Councillor Michael Nangle, at the awards ceremony in the Council House Banqueting Suite.

